

## Minutes of PPG Meeting 10<sup>th</sup> May 2019

**Present:** Sue Stanbridge (Chair), Mary Chamberlain, Elizabeth Malik, Stephen Parris and Fiona Pring

*Due to Joanne Adam being unable to attend the meeting at the last minute, the minutes have been updated following information received from her.*

**1. Apologies:** Maggie Hagger, Ruth Ellis, Joanne Adam

### **2. Minutes of the Last Meeting:**

The minutes of the last PPG meeting 15<sup>th</sup> March 2019 were approved.

### **3. Matters Arising:**

There were no matters arising.

**4. Treasurer's Report:** The current balance is £2,442.83

### **5. Discussion with Dr Oliver Ferguson (OF)**

Regrettably, as Dr Ferguson was also unable to attend the meeting, it is hoped he will be able to attend the next meeting. However, MC summarised what OF wanted to ask the Committee.

Both OF and Dr Owen Van Gijn (OVG) are keen on self help for patients and were looking to invite patients with a high BMI and other common problems to attend an informal chat with a doctor and offer peer support.

It was suggested that OF be invited to talk at the AGM this year as well as perhaps undertaking a survey to ask what people would like offered by way of support.

SP offered to write an article similar to a previous one.

### **6. Surgery News:**

Unfortunately, due to unforeseen circumstances neither Joanne Adam nor Dr Ferguson were able to attend the meeting. However, JA has confirmed that Primary Care Networks are the main focus of discussions within practices in west Kent.

Dr Nick Robinson from Grosvenor/St James Surgery and Dr Oli Ferguson from Kingswood have been voted as the Tunbridge Wells PCN Clinical Directors.

The Network agreement for Direct Enhanced Services for the TW PCN is currently being worked on.

JA will update the Committee further on PCNs at the next meeting.

Dr Bob Bowes has also been attending meetings to share more information about the Integrated Care Services which are replacing the current CCGs. Again, further information will be forthcoming at the next meeting.

#### Patient Feedback / Friends and Family:

JA confirmed that the last three feedbacks posted for the Surgery on NHS Choices have been 5 stars, which takes the Surgery's overall rating up to 4 stars.

SP raised a concern about a recent referral that needs further investigation as it did not go well. It was suggested he should raise this with the Surgery. **Action: SP**

#### **7. Purchases for the Surgery:**

Dr Ferguson was delighted with the purchase of the self help books provided by the PPG and the Committee would appreciate feedback on their use.

#### **8. Any Other Business:**

- a) SAS asked Committee members to look at other PPG websites in both west and east Kent to see if there was anything different this PPG could or should be doing. SP to view Sevenoaks practices; FP to view TW/Ton websites; EM agreed to view Maidstone; MC agreed to view east Kent (Swale / Ashford) and SAS would view Weald practices. Comments to be brought back to the next meeting.  
**Action: Committee Members**
- b) SAS asked everyone to ask around to see if they could generate new Committee members as numbers were slightly depleted and some of the Committee did not regularly attend meetings or events. **Action: Committee Members**
- c) MC suggested that as our current newsletter producer had not been well enough to assist with the Spring edition, that Rebecca (Senior Admin and IT Lead at Kingswood) might be able to help with this. **Action: SAS**

#### **9. Date of Next Meeting:**

The next meeting would be held on **19<sup>th</sup> July 2019** and not the 12<sup>th</sup> as previously advertised.

Similarly, the November meeting would be held on the **22<sup>nd</sup> November** and not the 15<sup>th</sup>.

There being no further discussion, the meeting concluded at 2.35pm